WSO

WORLDWIDE SECURITY OPTIONS

WSO |Global Command Center

Watch + Prevent + Act + React

Helping The Duty of Care Program

Your smart decision.

In today's global business environment, all-hazards events can create risks that can affect any part of an organization and can quickly impact operations. Those tasked with protecting critical infrastructure, physical assets, supply chains, and employees must have risk visibility with access to real-time threat information and predictive analytics in order to execute a coordinated response to mitigate risks to the organizations they serve.

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WSO

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WSO Global Command Center

24/7 365

Global Command Center (GCC) primary function is to identify events that require an operator's attention then to act through the response process. GCC connects people, systems and data together to ensure any event, whether minor or major, is handled properly and efficiently.

When a critical event happens, GCC ensures to know what is happening, where it is happening, what to do, who to notify providing complete situational understanding of the event and the resources responding to it.

At the completion of the event, all details are tracked and logged for post event documentation used for statistical tracking and pattern analysis and to document the record of events in order to dissect response procedures and determine how and why things happened.

▶ How GCC operate?

What are the benefits of using GCC?

- **Have complete situational understanding.** We know what's happening, we know where it is, we know where our resources are, and we know how to respond. **Fast!**
- **Communicate and inform.** The WSO team is responding, but not just responding, communicating, controlling and managing the event. All key people are informed from a simple message. We are aware. We are executing.
- **Respond and recover.** SOPs and connected process drive the response. Step by step by step. We are helping to managing the organization through the event. We were prepared.
- **Be efficient.** No more jumping from system to system. Connected, integrated, communication method lead to optimize the reaction. We will improve efficiency for stakeholders peace of mind.

Dispatch
Manage and dispatch response resources.
01 800-Client dedicated line 24/7

Visualize
Key personnel, resources and events with monitoring protocols, alarm system platform, GPS and SmartPanics.

Response
Enforce standard operating procedures for consistent event response.

Integrate
Information, resources, protocols and mass notification systems to simplify event data collection, distribution and due diligence.

What Does GCC help me manage?

Our skilled analysts monitor, collect, evaluate and report on incidents to help you keep your employees and assets safe. Analysts, many with local language capabilities, are assigned to and monitor your local conditions.
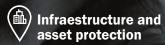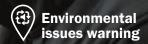
- Business continuity
- Accidents
- Political unrest
- Terrorism

- Cyber trheat alerts
- Crime
- Public health issues
- Weather

- Employee safety
- Travel risk assistance
- Online monitoring brand integrity

- Infraestructure and asset protection
- Supply chain risk warning
- Environmental issues warning

GCC reduce the risk through permanent analysis process

More wellness for your employees and peace of mind for your corporation!

In addition to protecting your employees on premise, you need to ensure their safety while they are traveling. Use **W+SOS SP** Duty of Care add-on to:
- Prepare your travelers with customized pre-travel advisories.
- Deliver targeted, timely alerts to at-risk travelers and their managers.
- Customize alerts and advisories based on company policy and destination risk rating.
- Monitor and search active, pending, and past traveler locations in real time anywhere, everywhere by connecting the end user with our company.
- While our Global Command Center operates the event by assisting our customers, the system automatically notifies to designated contacts via e-mail · SMS · push notification.
- It allows sending SOS alarm with the exact location on the map to our Global Command Center.
- Family and corporate safe group tracking and monitoring.
- On the road safety system with automatic activation.
- Anti-kidnapping system with periodic tracking and map location.
- Early alert system and personal security tips for key personnel and visitors.
- 24/7 Monitoring. Border bridges status and traffic conditions.

Heat Map

WSO understands that the environment at each of our customers facility sites is constantly changing; Variables such as localized crime and violence affect the company's security posture. The Command Center advocates incorporating proactive measures to help mitigate the potential for our customers associates to become victims of criminal acts.

GCC
ANALYSTS DUTIES

The Global Command Center, is responsible for monitoring internal and external events that occur twenty-four hour/seven days a week. The Global Command Center serves as the focal point for managing and coordinating a response to incidents which may occur at the site location. Each GCC Analyst will assume primary responsibility for monitoring events that have the potential to impact the Client or their employees. He/she will monitor security systems and information sources to assess any possible impact to the employees or the client. The GCC analyst will assist with crisis response, ensuring relevant events are escalated and responded to in an effective and timely manner.

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